

# COMPANY REFERENCE GUIDE



We have compiled contact information for the most common payees in our area for you to use when changing account information for your automatic payments. Use these contacts in conjunction with our [Automatic Payment Checklist](#) and [Automatic Payment Authorization Form](#).

**Note:** This is not a complete list of area companies. When in doubt, we recommend you utilize the contact information on your billing statement to contact the company with any questions.

## CREDIT CARDS & PAYMENT SERVICES

**American Express**  
(800) 528-4800

**Chase**  
(800) 432-3117

**JCPenney**  
(800) 527-4403

**Barclays Card**  
(877) 523-0478

**Citi Card**  
(855) 473-4583

**Kohl's Charge**  
(855) 564-5748

**Cabela's CLUB Visa**  
(800) 850-8402

**Discover**  
(800) 347-2683

**Mastercard**  
(800) 424-7787

**Capital One**  
(800) 227-4825

**First National Bank of  
Omaha**  
(888) 530-3626

**Visa**  
(800) 847-2911

## INSURANCE

**AARP**  
(888) 687-2277

**Equitable Life &  
Casualty Insurance**  
2222 2<sup>nd</sup> Ave #600  
Kearney NE 68847  
(308) 236-7229

**Farmers Insurance –  
Aaron Reetz**  
2138 N Webb Rd  
Grand Island NE 68803  
(308) 675-2750

**Aflac Grand Island –  
Mario Aguilar**  
2550 N Diers Ave  
Grand Island NE 68803  
(800) 992-3522

**Farm Bureau, Central  
City – Shannon  
Hannappel**  
1105 16<sup>th</sup> St  
Central City NE 68826  
(308) 946-3893

**Farmer's Mutual of  
Nebraska, Grand Island**  
1932 Aspen Cir #F  
Grand Island NE 68803  
(308) 382-7272

**Alliant Health Plans**  
(800) 811-4793

**American Family  
Insurance – Monte Hack**  
204 N Walnut St  
Grand Island NE 68801-5958  
(308) 389-9124

**Farm Bureau, St. Paul –  
Clayton Gravatt**  
904 2<sup>nd</sup> St  
Saint Paul NE 68873  
(308) 754-5481

**Instamed**  
(215) 789-3680

**Liberty Mutual**  
(800) 290-8711

**American Family  
Insurance – Kristy  
Cavanaugh**  
2925 W Stolley Park Rd Ste A  
Grand Island NE 68801-6804  
(308) 384-5161

**Farmers Insurance –  
Amanda Hanquist**  
1004 N Diers Ave Ste 206  
Grand Island NE 68803  
(308) 382-8787

**Manhattan Life**  
(800) 999-2971

**Medicare**  
(800) 633-4227

**Blue Cross Blue Shield  
of Nebraska**  
1919 Ak-Sar-Ben Dr  
Omaha NE 68180  
(402) 982-7000

**Farmers Insurance –  
Kevin Fraley**  
1811 W 2<sup>nd</sup> St Ste 320  
Grand Island NE 68803  
(308) 381-0102

**Medico Insurance Co.**  
(800) 547-2401

**Mutual of Omaha  
Insurance Co.**  
527 Diers Ave Ste 1  
Grand Island NE 68803  
(308) 384-5090

## INSURANCE (continued)

[Nationwide](#)  
(402) 513-9972

[Gary Thompson Agency, Inc.](#)  
217 E Stolley Park Rd B  
Grand Island NE 68801  
(308) 384-0388

[State Farm, Central City – Chasity Pfeifer](#)  
407 G St  
Central City NE 68826  
(308) 946-5100

[State Farm, St Paul – Joe Mlinar](#)  
1116 2<sup>nd</sup> St  
Saint Paul NE 68873  
(308) 754-4662

[United Health Care](#)  
(402) 445-5000

## STUDENT LOAN

[Federal Loan Servicing](#)  
(800) 699-2908

[Mohela/SoFi](#)  
(877) 292-7470

[NelNet](#)  
(888) 486-4722

[Great Lakes](#)  
(800) 236-4300

[Navient](#)  
(888) 272-5543

## UTILITIES

[Aurora Cooperative](#)  
PO Box 209  
Aurora NE 68818  
(402) 694-2106

[City of Central City](#)  
PO Box 418  
Central City NE 68826  
(308) 946-3334

[Southern Power District](#)  
PO Box 1687  
Grand Island NE 68802  
(800) 579-3019

[Black Hills Energy](#)  
(888) 890-5554

[Howard Greeley RPPD](#)  
422 Howard Ave  
Saint Paul NE 68873  
(308) 754-4457

[Village of Palmer](#)  
PO Box 8  
Palmer NE 68864  
(308) 894-8665

## TELECOMMUNICATIONS

[DirecTV](#)  
(800) 531-5000

[Great Call](#)  
(800) 918-8543

[US Cellular](#)  
(888) 944-9400

[Dish Network](#)  
(800) 333-3474

[Great Plains Communications](#)  
(855) 853-1483

[Verizon](#)  
(800) 256-4646

[Eagle Communications](#)  
(877) 613-2453

[OnStar](#)  
(888) 466-7827

[Viaero](#)  
(877) 484-2376

[Frontier Communications](#)  
(800) 921-8101

[Spectrum](#)  
(800) 892-4357